

# Creating Innovative Healthcare Environments

Reflecting the needs of our clients and communities to create  
healthcare environments equipped for the 21<sup>st</sup> century.



# Arcus Consulting LLP

**Formed in 1970, Arcus' founding principles still hold true today: to collaboratively deliver quality buildings and services that are designed with understanding, expertise and creativity that exceed the expectations of our clients.**

Creating innovative facilities requires a delicate balance, catering to both the technical needs of clinicians, and the comfort and safety of patients. With over 50 years' experience to draw on, you can be assured that Arcus has the skills and experience to meet this challenge.

## Procurement

As approved members of national and local frameworks, including the NHS Shared Business Services, employing us is easy.

By procuring through frameworks, we are able to start work within a matter of weeks from the date of instruction, saving months compared to traditional procurement procedures. All frameworks Arcus can be procured through employ EU compliant procedures that ensure quality, pricing consistency and best value.



## Accreditations

- RICS REGISTERED
- APS REGISTERED
- CHAS ACCREDITED
- ISO: 9001 / 14001 / 45001 ACCREDITED
- ROSPA GOLD MEDAL AWARD

## Our Services

- ARCHITECTS
- PROJECT MANAGERS
- EMPLOYER'S AGENTS
- PRINCIPAL DESIGNERS
- QUANTITY SURVEYORS
- BUILDING SURVEYORS
- PROPERTY MANAGEMENT
- TECHNICAL ADVISORS



## Designing for Wellbeing

The World Health Organization defined “health” as “a state of physical, mental and social wellbeing and not merely the absence of disease or infirmity” (WHO, 1946). We believe that effective healthcare facilities should cultivate a feeling of wellbeing and safety for all those who use them. To achieve this our designs aim to:

- Be inclusive - respecting the diverse needs, values and circumstances of each patient and clinician;
- Be flexible - enabling different people to use spaces in different ways;
- Be realistic - offering more than one solution to meet everyone’s needs and recognising that one solution may not work for all.

## Adaptive Healthcare Solutions

We believe that by considering past, present, and future needs we can create buildings that allow clients to maximise the potential of their assets. We design spaces that are able to meet any day-to-day needs of the varying teams who use them, providing versatile building solutions that allow for greater flexibility and efficiency in use.

## Design Through Communication

We use a range of workshops, group discussions and Q&A sessions to engage fully with staff, patients and the wider community. Our interactions are supportive and non-technical, employing a variety of communication methods to encourage feedback. By taking this feedback into account, we are able to ensure we not only meet client practicalities, but also create an appealing and therapeutic environment for end-users.

*“With experience of working in live environments, we ensure minimal disruption through effective pre-planning and maintain a safe, secure, working environment for staff, patients and visitors.”*

**TIM NORBURY**

ASSOCIATE PARTNER, ARCUS CONSULTING LLP





# Delivery

## A Multifaceted Approach

The diversity of property in the healthcare sector, and complexity of the everyday environments, requires a multifaceted approach. As a multi-disciplinary Practice, we draw on knowledge from all teams to deliver the most efficient and creative solutions. Arcus has provided Trusts, Health Authorities and Private Sector clients with a comprehensive range of support handling their property needs, from small-scale maintenance and alteration works through to refurbishments and new build projects.



## Cost Effective Solutions

Evolving care models require flexible, patient-centred environments that maximise the return from available resources and budgets. We understand the fluctuating investment and support of the healthcare sector, which is why our team consistently monitors and adapts to current healthcare trends and legislative changes. We work closely with clinical and facilities management teams, as well as funders and support providers, to understand both their practical and legal requirements in order to provide creative, cost effective solutions.



## Ensuring Efficiency in Use

We liaise with clients and clinicians to ensure schemes allow practitioners to work efficiently and safely. We employ methods such as fit-out days where we work with the client to provide a mock-up of typical consulting / small operations rooms in order for clinicians to review the positioning of equipment. By thoroughly considering how practitioners use and circulate within the spaces, we are able to reduce potential reworks and ensure that finished projects allow maximum efficiency in use.

